



alloy wire international

QUALITY POLICY STATEMENT

Management and staff at Alloy Wire are dedicated to the principle of never ending improvements in product quality, reliability and customer service.

Our principal aim is to always supply to our customers high quality products with unrivalled levels of customer service that conform exactly to stated or agreed specifications, standards and or order requirements.

This extends to convey best value in terms of quality and price, and to our give customers complete confidence that our products shall be completely reliable throughout their intended service life.

The establishment of our QUENSH Management System is therefore the foundation to develop a company culture centred upon continuous quality improvement.

The QUENSH Management System is based on the requirements of BS EN ISO 9001, BS EN 9100, BS EN ISO 14001, and BS OHSAS 18001 and the company is fully committed to fulfilling these requirements. The system has been developed to enable full integration of in-house and client specific requirements.

The aims of the QUENSH Management System are to prevent QUENSH defects or potential QUENSH defects at the earliest stage possible, which in turn improves the overall efficiency of the organisation and assists in the compliance with the annually formulated QUENSH objectives.

The QUENSH Management System will endeavour to ensure that all products and services will meet customer specification and provide satisfaction with regard to product reliability, quality, delivery and overall customer service.

Management will formulate QUENSH objectives on an annual basis, during management reviews and ensure the routine monitoring, measurement continual improvement of the QUENSH management system and its performance.

This policy will be communicated to all staff and any necessary external interested parties i.e. sub-contractors that may be working on our behalf, and will be available to the public via Alloy Wire web site: www.alloywire.com

Quality is the responsibility of us all.

Signed:

**Mark Venables
Managing Director
17th January 2017**